

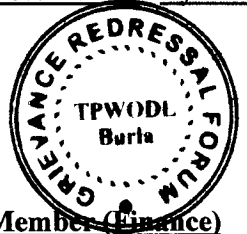
By Regd. Post/Courier/By hand

Grievance Redressal Forum
TPWODL, BURLA

Quarter No: SD-6/2, Sourav Vihar, Near NAC College,
Burla, Sambalpur, Pin- 768017

Email: grf.burla@tpwesternodisha.com, Ph No.0663-2999601

Bench: A.K.Satpathy, President B.Mahapatra (Co-opted Member) and A.P.Sahu, Member (Finance)



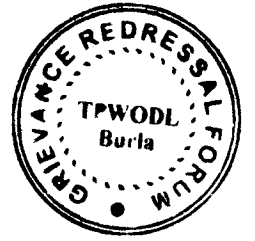
Ref: GRF/Burla/Div/DED/ (Final Order)/ 2024⁽⁴⁾

Date: 24.09.2024

Present: Sri A.K.Satpathy, President.
Sri B.Mahapatra (Co-opted Member),
Sri A.P.Sahu Member(Finance).

1	Case No.	BRL/655/2024			
2	Complainant/s	Name & Address	Consumer No	Contact No.	
		Debasankar Pradhan. C/o-Bhagabati Padhan At-Balita, Po-Barghat, Ps-Reamal, Dist- Deogarh-768121	4141-1579-0717	8018792836	
3	Respondent/s	SDO(Electrical), Deogarh	Division D.E.D, TPWODL, Deogarh		
4	Date of Application	11.09.2024			
5	In the matter of-	1. Agreement/Termination	X	2. Billing Disputes	√
		3. Classification/Reclassification of Consumers	X	4. Contract Demand / Connected Load	X
		5. Disconnection / Reconnection of Supply	X	6. Installation of Equipment & apparatus of Consumer	X
		7. Interruptions	X	8. Metering	X
		9. New Connection	X	10. Quality of Supply & GSOP	X
		11. Security Deposit / Interest	X	12. Shifting of Service Connection & equipments	X
		13. Transfer of Consumer Ownership	X	14. Voltage Fluctuations	X
		15. Others (Specify) -X			
6	Section(s) of Electricity Act, 2003 involved				
7	OERC Regulation(s) with Clauses	1. OERC Distribution (Conditions of Supply) Code,2019	√		
		2. OERC Distribution (Licensee's Standard of Performance) Regulations,2004			
		3. OERC Conduct of Business) Regulations,2004			
		4. Odisha Grid Code (OGC) Regulation,2006			
		5. OERC (Terms and Conditions for Determination of Tariff) Regulations,2004			
		6. Others			
8	Date(s) of Hearing	11.09.2024			
9	Date of Order	24.09.2024			
10	Order in favour of	Complainant	Respondent	Others	√
11	Details of Compensation awarded, if any.	NIL			

Place of Camp: ESO Office, Tileibani, TPWODL, Deogarh.



Appeared

For the Complainant- Debasankar Pradhan

For the Respondent - SDO(Elect.), Deogarh, TPWODL.

GRF Case No- BRL/655/2024

(1) Debasankar Pradhan

At-Balita,
Po-Barghat,
Ps-Reamal,
Dist- Deogarh-768121
Consumer No.- 4141-1579-0717

COMPLAINANT

VRS

(1) SDO(Elect.), Deogarh, TPWODL

OPPOSITE PARTY

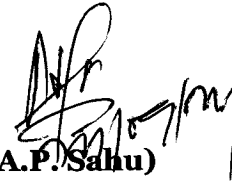
The complainant as well as opposite party have appeared before the forum during hearing at site. The complainant has lodged objection on billing dispute to this Forum. During the course of hearing, it is seen that the opposite party has clarified about bill revision has already done during Sep'2023 and withdrawn an amount of Rs 31415.37/-. This Forum has gone through the billing data base as well as ledger and found that the clarification given by opposite party is in order and the fact intimated instantly to the complainant. After knowing the fact, the complainant was convinced and also found no scope for further bill revision.

Hence the instance case petition is hereby dismissed.

Accordingly, the case is disposed of.


(B. Mahapatra)

(Co-Opted Member)
Co-opted Member
Grievance Redressal Forum
TPWODL, Burla - 768017


(A.P. Sahu)

Member (Finance)
Member
Grievance Redressal Forum
TPWODL, Burla - 768017


(A.K. Satpathy)

President
President
Grievance Redressal Forum
TPWODL, Burla - 768017

- Copy to:** - (1) Debasankar Pradhan, At-Balita, Po-Barghat, Ps-Reamal, Dist- Deogarh-768121.
(2) Sub-Divisional Officer (Elect.), Deogarh, TPWODL with the direction to serve one copy of the order to the Complainant/Consumer.
(3) Executive Engineer (Elect.), DED, TPWODL, Deogarh.
(4) The Chief Legal-cum-Nodal Officer, TPWODL, Burla for information.

"If the complainant is aggrieved either by this order or due to non-implementation of the order of the Grievance Redressal Forum in time, he/she is at liberty to make representation to the Ombudsman-II, Qrs. No.3R-2(S), GRIDCO Colony, P.O:Bhoinagar, Bhubaneswar-751022 (Tel No. 0674-2543825 and Fax No. 0674-2546264) within 30 days from the date of this order of the Grievance Redressal Forums."

This Order can be accessed on OERC website, www.orierc.org under the "head "Cases->"GRF".

No scope further
made 9/2023
ES 31/15.37

GRIEVANCE REDRESSAL FORUM,
Qtr. No-SD.6/2, Sourav Vihar, Near NAC College, BURLA-768017.

E-mail: grf.burla@tpwesternodisha.com
GRIEVANCE REDRESSAL FORUM

File in
14/09/24

Received

Complaint No. 04

No.....

Consumer No. 414115790717

DI.....

TPWODL, Burla

(1) The name, detail address and telephone no/mobile no. of the complainant with consumer no.

Debasankar Padhan (son)

Bhagabati Padhan

AT-Balita

mob - 8018792836

(2) The local office, designation and detailed address of the officer, against whose action/inaction, the complaint is being filed.

PO - Barighat, PS - Reamal, pin - 768121

SDO. TPWODL DEOGARH

(3) The facts of the complaint (may enclose copy of the latest representation to the concerned officer of the Licensee; action taken or inaction).

Billig Dispute

(4) Relief sought.

(5) Any interim relief sought, pending final decision.

(6) Whether the subject matter of the case is pending adjudication in Hon'ble High Court, Consumer Forum, any other Court or Forum if so, please give details.

(7) Date of filing complaint in the office of ESO/SDO/EE (Documentary evidence to be enclosed).

(8) Complaint No. allotted by the office of ESO/SDO/EE, if any.

Place: - Tileibani

Date: - 11/09/24

* Please add additional sheets if necessary

Signature of the Applicant
Rhagabati Padhan